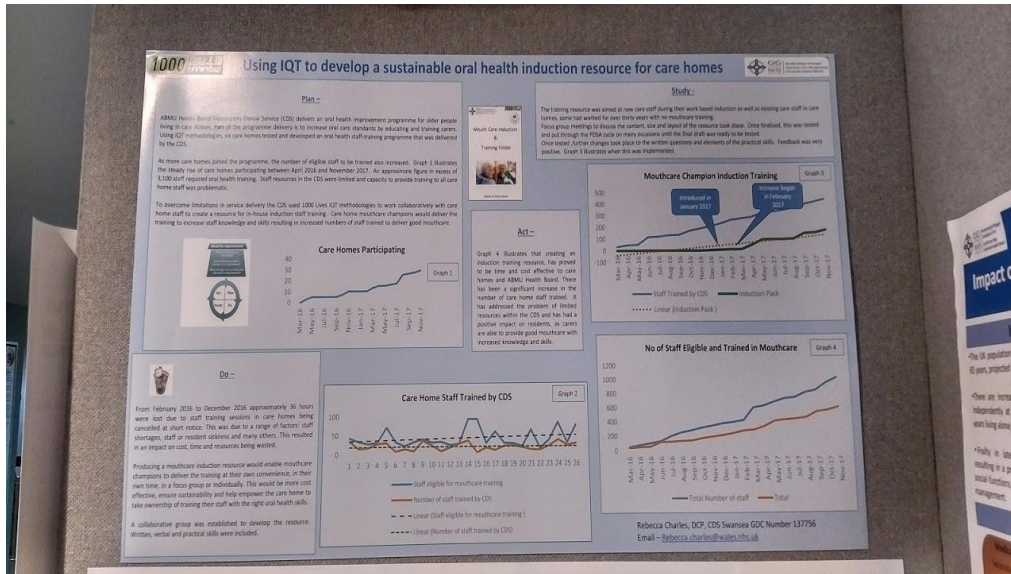


Using IQT to develop a sustainable oral health induction resource for care homes

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ABMU Health Board Community Dental Service developed a training and induction resource to improve the knowledge and skills of staff working in care homes. This work is part of a wider programme to improve the oral health of older people living in care homes.

Plan:

As more care homes participated in the programme, this led to an increase in the number of staff requiring oral health training. Staff resources in the CDS were limited, too many staff to train with limited resources. To overcome this problem it was essential to develop in conjunction with care home staff, an induction training resource that would be utilised and delivered by care home champions. This would help ensure sustainability and ownership for improving the knowledge and skills for staff working in care homes.

Do:

Focus group meetings took place with care home managers and champions to identify course content. The induction-training programme was tested using IQT over several weeks with 6 care homes.

Study:

Clear evidence identified the number of lost CDS training hours due to cancellation and staff non-attendance at care homes. This incurred a cost and time element for the CDS. It was therefore essential to develop an in-house induction programme with clear outcomes and competency for improving oral care standards in care homes.

Act:

Data has highlighted an increase in the number of staff trained by oral champions in the workplace, a decrease in the number of staff trained by the CDS, allowing more time to be spent with other care homes.